



# ANDHRA PRADESH GRAMEENA BANK

(Scheduled Bank owned by Government)

Head Office:: Guntur

RFP Ref. No.: GEM/2026/B/7369824

Corrigendum/Addendum-1 Dated:01-04-2026

## Supply, Installation and Maintenance of 1386 No of Micro ATMs with Comprehensive on-site warranty period of 5 years to our branches/offices

Sr. No	Page No/Clause Ref No	Description	Amendments/ Clarifications/Remarks
1	Page No 45/Technical Specifications #2	Processor: Min.1.2GHz	Clause stands as per RFP. No change.
2	Page No 45/Technical Specifications #5	Camera Quality: 5MP with Flash or above; 2MP Front Camera	<b>Clause modified as:</b> Camera Quality: 13 MP with flash or above; 2MP Front Camera
3	Page No 46/Technical Specifications #10	Connectivity: Inbuilt DUAL SIM module preferred, supports (4G, 3G) can be upgradable to 5G, Inbuilt WI-FI (Dual Band - 2.4Ghz and 5GHz) inbuilt Bluetooth 4.0	<b>Clause Modified as:</b> Connectivity: Inbuilt DUAL SIM module preferred, supports (4G, 3G), Inbuilt WI-FI (Dual Band - 2.4Ghz and 5GHz) inbuilt Bluetooth 4.0
4	Page No 46/Technical Specifications #15	Product Certifications: CE, RoHS, STQC, IP54, Drop Test, Bump Test, Vibration Test, TQM Payment Certifications: PCI PTS, EMV Contact, EMV contactless, Visa pay Wave, MasterCard Paypass, Rupay & NCMC complied, Discover, Amex, JCB, etc.	<b>Clause Modified as:</b> "Product Certifications: CE, RoHS, STQC, IP54, Drop Test, Bump Test, Vibration Test Payment Certifications: PCI PTS, EMV Contact, EMV contactless, Visa pay Wave, MasterCard Paypass, Rupay & NCMC complied etc.
5	Page No 47/Technical Specifications #21	PCI-DSS certificate MDM software 2048-bit PKI, 256-bit AES, Base64, SHA-256 for full compliance with Aadhaar Authentication API specifications	<b>Clause Modified as:</b> "PCI-PTS certificate MDM software 2048-bit PKI, 256-bit AES, Base64, SHA-256 for full compliance with Aadhaar Authentication API specifications"
6	Page No 9/9.19	Devices should support multiple connectivity options (4G, 3G, Wi-Fi, Bluetooth, and Ethernet) to ensure seamless transactions.	<b>Clause Modified as:</b> Devices should support multiple connectivity options (4G, 3G, Wi-Fi and Bluetooth) to ensure seamless transactions.
7	Page No 13/14.1 (2)	20% of the total cost will be released after successful installation of Micro ATMs supplied as per Scope of Work. The successful bidder has to submit the following; Confirmation from the respective Bank locations,	Clause stands as per RFP. No change.





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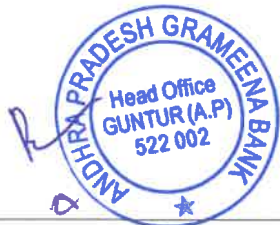
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		verifying that the Micro ATMs have been successfully configured and are functioning properly.	
8	Page No 37/75	Department of Industrial Policy and Promotion under Ministry of Commerce and Industry vide letter no. P-45021/2/2017-PP (BE-II) dated 16.09.2020 has notified revised guidelines to be followed to promote manufacturing and production of goods and services in India under "Make in India" initiative.	<b>Clause Clarified:</b> Procurement shall be governed as per prevailing Government of India (Make in India) guidelines and GeM provisions.
9	Page No 7/6.1	In this RFP either the authorized bidder on behalf of the Principal/OEM/OSD or Principal/OEM/OSD itself can bid but both cannot bid simultaneously for the same item/product. If participated, the bids of Principal/OEM/OSD and the authorized bidder/s are liable for rejection.	Clause stands as per RFP. No change.
10	Page No 6/5.2	It may be noted that the requirement given in this RFP is indicative only and may vary as per actual needs. Also note that there is no minimum purchase commitment by the Bank to the selected bidder.	Clause stands as per RFP. No change.
11	Page No 10/11.2	Delivery of all Micro ATMs should be within Four (4) weeks from the date of acceptance of the Purchase Order or Five (5) Weeks from the date of issue of Purchase Order, whichever is earlier. Please note that no extra charges will be paid for those locations where road permit is required. The successful bidder has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the successful bidder to submit any form required for release of shipment from the check post.	<b>Clause Modified as:</b> Delivery of all Micro ATMs should be within Six (6) weeks from the date of acceptance of the Purchase Order or Seven (7) Weeks from the date of issue of Purchase Order, whichever is earlier. Please note that no extra charges will be paid for those locations where road permit is required. The successful bidder has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the successful bidder to submit any form required for release of shipment from the check post.
12	Page No 11/12.3	Failure to repair/ replace as above will be a breach of warranty and a penalty of Rs.500/- per day per item will be levied for number of days delayed, subject to a maximum of 10% of the contract value. The amount of penalty will be recovered from the bidder from payments due to them or by invoking Bank Guarantees provided for warranty. If the penalty amount reaches the maximum, Bank will be	<b>Clause Modified as:</b> Failure to repair/ replace as above will be a breach of warranty and a penalty of Rs.250/- per day per item will be levied for number of days delayed, subject to a maximum of 10% of the contract value. The amount of penalty will be recovered from the bidder from payments due to them or by invoking Bank Guarantees provided for warranty. If the penalty amount reaches the maximum, Bank will be at





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		at liberty to cancel the contract and invoke any or all the Bank Guarantees provided by the Bidder.	liberty to cancel the contract and invoke any or all the Bank Guarantees provided by the Bidder.
13	Page No 12/13.1.3	However, the total Penalty /LD to be recovered under above clauses 13.1.1 & 13.1.2 shall be restricted to 10% of the value of Micro ATM (excluding Warranty, exclusive of tax.	Clause stands as per RFP. No change.
14	Page No 13/14.1 (1)(iii)	10 % of the contract value in the form of Performance Bank Guarantee	<b>Clause modified as:</b> 5% of contract value in the form of Performance Bank Guarantee.
15	Page No 40/79.1	Within Twenty-One (21) days of the receipt of notification of award/purchase order from the Purchaser, the successful Bidder shall furnish the Performance Security (Bank Guarantee) for 5% (Five percent) of the Contract Value valid for 62 months in the format prescribed as per Annexure-14.	Clause stands as per RFP. No change.
16	Page No 43/#3	Configuration and operationalization of Micro ATMs in coordination with the Bank's service providers, ensuring hardware and software compatibility with the Bank's existing infrastructure and integration with the Core Banking System (CBS) and Financial Inclusion Gateway.	<b>Clause Clarified:</b> Integration will be facilitated by the Bank / its service providers. Bidder to ensure device compatibility.
17	Page No 44/#17	Devices should support multiple connectivity options (4G, 3G, Wi Fi, Bluetooth, and Ethernet) to ensure seamless transactions.	<b>Clause Modified as:</b> Devices should support multiple connectivity options (4G,3G,Wi-Fi and Bluetooth) to ensure seamless transactions
18	Page No 44/#19	Compatibility with all major card networks (RuPay, Visa, MasterCard, etc.).	<b>Clause Clarified:</b> Compatibility shall be ensured through Bank's existing ecosystem/Financial Inclusion Gateway.
19	Page No 45/#6	EMV Card / Chip reader: ISO 7816 compliant, EMV L1 and L2 certified secured contact reader Contactless / NFC card reader Contactless smart card readers compliant to ISO 14443 A and B cards (for all four types of NFC tags) and ISO/IEC 18092. ISO 7816 dual SAM interface	Clause stands as per RFP. No change.
20	Page No 45/#8	Battery & Power Adapter - Powerful Li-Ion rechargeable battery with 12+ hours of transaction time and 48+ hours of standby time & Adaptor with	<b>Clause modified as:</b> Battery & Power Adapter: Powerful Li-Ion rechargeable battery with 12+ hours of transaction time and 48+ hours





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		surge protection / 7.2V/ 4,400MAH or higher/23.4 Watt Hour or higher Adaptor with surge protection	of standby time.& Adaptor with surge protection / 5V or above/ 4,400 MAH or higher/20 Watt Hour or higher Adaptor with surge protection
21	Page No 46/#17	Port - Device should support USB Type-C (One for IRIS Scanner and another one for external communication like passbook printer, etc.)	Clause stands as per RFP. No change.
22	Page No 51/#1	The bidder (including its OEM, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 16/09/2020	<b>Clause modified as:</b> The bidder or its OEM (incase the bidder is not OEM) should be either Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order dated 16/09/2020.
23	Page No 54/#13	13. Service Centers: i) The OEM/Bidder should have at least one Service/support facility of their own in each district of Bank's operational area of service which is provided in Annexure-18	<b>Clause Modified as:</b> The OEM/Bidder should have at least one service/support facility of their own at the following 13 locations as on the date of bid submission: Srikakulam, Vizianagaram, Visakhapatnam, Rajamahendravaram, Eluru, Vijayawada, Guntur, Ongole, Nellore, Chittoor, Kadapa, Kurnool, Anantapur. Documentary proof/details of the same shall be submitted as per Annexure-18. Further, the successful bidder shall ensure establishment of service/support facilities across all districts/locations of Andhra Pradesh State within 30 days from the date of Purchase Order. An undertaking to this effect shall be submitted.
24	Page No 54/#17	Bidder shall provide 5% buffer stock at no additional cost to the Bank during warranty period to avoid the breakdown time/ service related delay.	<b>Clause modified as:</b> Bidder shall provide 2% buffer stock for initial two years & 3% from the third year of warranty period at no additional cost to the Bank to avoid the breakdown time/ service related delay.
25	Page No 65/Supply & Installation	Expected delivery period should not exceed 4 weeks from the date of acceptance of Purchase Order.	<b>Clause modified as:</b> Expected delivery period should not exceed Six(6) weeks from the date of acceptance of Purchase Order.
26	Page No 9/9.8	Devices must have auto-security patches and updates with the latest Android OS. And as per the	<b>Clause Clarified:</b> Devices shall support required applications and security updates. The device shall be



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Corrigendum/Addendum-1 Dated:01-04-2026

		page-45, under the Technical specifications of MicroATMs , mentioned as (OS/ Platform Android 12 OS or above).	supplied with Android 12 or higher at the time of delivery. Further, the bidder shall ensure availability of regular security patches and updates during the contract period, without impacting device certification and compliance.
27	Page No 9/9.12	The supplied Micro ATM model should include L1 fingerprint devices, which must be upgradeable as per UIDAI and NPCI guidelines. Integration costs for newer fingerprint devices will be borne by the bidder if the Bank opts to procure them.	<b>Clause Clarified:</b> The device shall have STQC/UIDAI certified L1 compliant fingerprint scanner. In case of any regulatory changes requiring upgrade, compliance shall be ensured through firmware/software updates or provision of compatible external biometric device, without additional cost to the Bank.
28	Page No 27/49.3	The Bank reserves the right to cancel the contract placed on the selected bidder without assigning any reason and without any payment, if 1% of the total quantity supplied (i.e., 14 Micro-ATMs) is found to be defected (i.e, the installed/Configured Micro ATM performance is not as per the satisfaction of the Bank, based on the Terms and conditions mentioned in this RFP).	<b>Clause Clarified:</b> A device shall be considered defective if it fails to meet functional/technical requirements or remains non-operational
29	Page No 53/#12	The Bidder/OEM should have supplied and supported at least 1000 Micro ATMs (L0 model) to Banks/PSUs/Central or State Governments during last three years (2022-23, 2023-24 and 2024-25). & The Bidder/OEM should have supplied minimum 1000 L1 model till date of floated RFP to Banks/PSUs/Central or State Governments	<b>Clause Modified as:</b> The Bidder/OEM should have supplied and supported at least 1000 Micro ATMs (L0 model) to Banks/PSUs/Central or State Governments during last five years (2020-21,2021-22,2022-23, 2023-24 and 2024-25). & The Bidder/OEM should have supplied minimum 1000 L1 model till date of floated RFP to Banks/PSUs/Central or State Governments. Only supplies made directly to banks/PSUs/Central or State Government organisations shall be considered for eligibility.
30	Page No 9/9.3	Configuration and operationalization of Micro ATMs in coordination with the Bank's service providers, ensuring hardware and software compatibility with the Bank's existing infrastructure and integration with the Core Banking System (CBS) and Financial Inclusion Gateway.	<b>Clause Clarified:</b> Integration will be carried out in coordination with the Bank and its service providers. Details of CBS/Financial Inclusion Gateway will be shared with the successful bidder. Prior experience with the existing CBS vendor is not mandatory; however, the bidder shall ensure compatibility and successful integration.





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31	Page 16/18.1	The selected bidder shall make available the spare parts, components etc. for the systems for a period to be specified by the Bank, during contract period.	<b>Clause modified as:</b> The selected bidder shall make available adequate spare parts, components, and consumables to ensure adherence to the defined service levels and uptime requirements during the entire contract period
32	Page No 43/#7	Micro ATMs should support all existing applications of the Bank and future applications as needed.	<b>Clause Clarified:</b> Details of existing applications will be shared with the successful bidder. Devices should be capable of supporting standard Micro ATM/AEPS and related banking applications.
33	Page No 9/8	The Offer submitted and the prices quoted therein shall be valid for 180 days from the date of opening of Commercial Bid. Bid valid for any shorter period shall be rejected by the Bank.	Clause stands as per RFP. No change.
34	Page No 52/#8	Bidders should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments on the date of submission of this RFP.	Clause stands as per RFP. No change.
35	Page No 64 & 65/Commercial Bid forms	Clarification	<b>Clause Clarified:</b> Commercial bid to be submitted as per GeM provisions and formats specified in the bid.
36	Page No 7/6.4	In the event of the bidder being not able to perform the obligations as per the provisions of the contract, the OEM/OSD/principal should assume complete responsibility on behalf of the bidder for providing Micro ATMs i.e., technology, personnel, financial and any other infrastructure that would be required to meet intent of this RFP at no additional cost to the bank. To this effect bidder should provide a dealer/distributor certificate as per Annexure-8.	Clause stands as per RFP. No change.
37	Page No 9/9.4	Provision for Monitoring and Device Management (MDM/TMS) as per Bank's requirements, ensuring that the supplied devices are compatible with the Bank's MDM/TMS services.	<b>Clause Clarified:</b> Devices should be compatible with standard MDM/TMS solutions. Specific details will be shared with the successful bidder.
38	Page No 52/#8	Bidder shall be the Original Equipment Manufacturer	<b>Clause Clarified:</b> OSO refers to Original Software Owner



4



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		(OEM)/ Original Software Owner (OSO)/ Original Software Developer (OSD) of Solution.	and OSD refers to Original Software Developer.
39	Page No 44/#12	The supplied Micro ATM model should include L1 fingerprint devices, which must be upgradeable as per UIDAI and NPCI guidelines. Integration costs for newer fingerprint devices will be borne by the bidder if the Bank opts to procure them.	<b>Clause Clarified:</b> The device shall have STQC/UIDAI certified L1 compliant fingerprint scanner. In case of any regulatory changes requiring upgrade, compliance shall be ensured through firmware/software updates or provision of compatible external biometric device, without additional cost to the Bank.
40	Page No 46/#13	Support for any IRIS scanner through Micro-USB port or Integrated IRIS Scanner Device should support USB Type-C (One for IRIS Scanner and another one for external communication like passbook printer, etc.)	<b>Clause modified as:</b> The device should support IRIS scanner through integrated module or external connectivity vis USB type-C or Micro-USB port.
41	Page No 45/4	Memory:2GB RAM & 16 GB Internet Storage	<b>Clause Modified as:</b> RAM: Minimum 2GB. The device shall support upgrade of RAM upto 4GB without any additional cost to the bank, to comply with UIDAI/NPCI requirements or future updates, if required during the contract period Internal Storage: Minimum 32 GB. The device shall support upgrade of internal storage up to minimum 32 GB and extendable up to 64 GB, without any additional cost to the Bank, as may be required to comply with regulatory / UIDAI / NPCI requirements or future updates during the contract period.
42	Page No 8	General Clarifications	MSMEs (Micro Small and Medium Enterprise (MSME) are exempted from paying the application money and Earnest Money Deposit for which the concerned enterprise needs to provide necessary documentary evidence.
43		General Clarifications	Hosting of application, No of Concurrent users,Maximum transactions per day, Max size of Write/transaction year, Permitted document upload, Max size of file in MB, Max files per user, Data base backup policy,DB Protection policy, DC-DR policy, Recovery point of object, Recovery time of object and Data Archival policy will be shared with the successful bidder

